



## Summer newsletter



### Here comes the sun (sometimes)

IT barely seems a few weeks since we last sat down to write our newsletter, but the last three months have flown by.

Whether that's because we have been so busy, or it's just the slightly odd times we are living in, we aren't sure.

One thing is for certain, work never stops and a steady stream of clients have been instructing us for reporting duties, which would indicate that putting our clients first pays dividends.

We have been sharing some of the excellent feedback we have received of late on our Twitter and LinkedIn accounts. Do follow and connect with us to see what we are up to.

Our sector is such a fascinating world to be a part of, and we enjoy sharing stories, videos and opinions from the many amazing people within it.

We have updated our website so that everyone within our team is a little more visible. We thrive on the relationships that we develop with our clients, so it seemed sensible to help everyone who looks us up to get to know us a little better.

You can meet the team [here](#).

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### Remote but still close together

LIKE many businesses, we have been working remotely during the pandemic and this has given us the opportunity to reflect on the way that we operate.

The success of remote working, and the fact we became a paper-free company last year, has made the old ties to one central base even flimsier, so we have decided to give up our office on the beautiful Bowood Estate in Wiltshire, which has been our home for over ten years.

We will miss it but we will be back in one of the estate's conference rooms for a fortnightly meeting, so that we can get together as a team, enjoy some quality face-to-face time, conduct training and develop our current and future colleagues.

It will also be an opportunity to bring in our experts and invite clients who would like to meet us in person. The last 18 months has taught us flexibility, so we will also adapt to meet changing circumstances if it benefits our clients and staff.

## New role for long-serving expert

WE are delighted that Catherine Cooper, one of our long-serving experts, has agreed to be our Head of Clinical Negligence.

Catherine, who has been an expert witness with Jane James and Associates since 2014, is an Advanced Nurse Practitioner in Wiltshire and has a wealth of nursing and management experience. In her new role, she will work closely with Lucinda Lloyd, our Head of Operations and Clinical Support, with the recruitment, training, and development of the Liability Expert team.

Catherine and Luci are both happy to speak with our current and future clients, in relation to our team of liability experts.

Jane James and Associates supplies reports in a range of areas, including general nursing, mental health nursing, practice nursing, manual handling, tissue viability, neurosurgical and neurological nursing, occupational therapy, and care provision for both nursing and residential care homes.

Email us [here](#) if you'd like to talk to us.



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## Supporting a brilliant charity

IT is wonderful to see things opening up again as the COVID-19 restrictions that have governed our lives for the last 18 months are gradually eased.

We have always had close links with the voluntary sector, particularly charities working in our field, and we have been very aware that 2020/21 has been tough for many of them. They have had to find the money to adapt their services and cope with a rise in demand. All of this has happened at a time when they have lost months of fundraising opportunities.

This is one of the reasons why we have become a Silver sponsor of Headway Salisbury and South Wiltshire, which does a wonderful job in supporting brain injury survivors and crucially, their families. Over the next year we'll be doing as much as we can to support the group's work and its fundraising efforts. We have already taken part in a virtual quiz, which was great fun, and we will be popping up with more ways to support this brilliant group.

Read more about our sponsorship [here](#).

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## Small gestures can be powerful

WHEN we cleared out our office, we had a lot of unused stationery and whiteboards and rather than dispose of them, we decided to give them away.

They found a welcome home at Springboard, a wonderful pre-school in Chippenham, Wiltshire, for children with disabilities and additional needs.

This brilliant charity supports children and their families but, as in the case of Headway above, has had a tough time financially of late. Our unwanted stationery will be used for arts and crafts, and we know from the feedback we have had already, that it will bring a lot of joy.

Springboard director Jane Boulton told us: "We really could not be more grateful. This gesture has saved us a lot of money, allowing us to focus our fundraising efforts on staff and the children's needs."

## Nursing expert's love for the law



LIZ Moir, one of our nursing experts, almost studied law when she left school but luckily for her patients, and us, she chose the caring profession and became a nurse.

Liz, who has recently joined our Liability Nursing Expert team, has spent 29 years working in the NHS, mostly in Oxford but also in Australia. She led the Pain Neuromodulation Service in Oxford for many years and said that setting up the Spinal Neurosurgery Advanced Nurse Practitioner role was instrumental in her becoming lead nurse for the city's Pain Management Service, which is her current role.

"My role requires me to work across all clinical specialties both at patient facing level, as well as at senior leadership level. No two days are ever the same, and I continue to learn and develop as a nurse each day". Read more about her and why she is such a passionate advocate of the NHS [here](#).

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## Back on the conference circuit

WE are looking forward to going 'back on the road' in September. Lucinda Lloyd and Catherine Cooper will be attending the **[APIL annual clinical negligence conference 2021](#)**.

This is a hybrid event which is taking place at the Celtic Manor Resort in Newport, South Wales. It will be lovely to get out and see people, so please do come and say hello if you are attending.

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That's all for this newsletter but do keep an eye on our website news section [here](#) to get the latest JA&A news and follow us on [Twitter](#) and [LinkedIn](#).

We'd like to thank all of our clients for their continued support and we look forward to speaking to you soon.